

ENVIRONMENT SCRUTINY PANEL

ENVIRONMENT SERVICE STANDARDS– ACTION PLAN

15th January 2012

| SCRUTINY RECOMMENDATION | PROPOSED ACTION | BY WHOM | BUDGET COST | TIMESCALE |
|---|--|-----------------|-------------|---|
| <p>1. That officers continue to monitor the position in respect of compliance with the published Environment Service Standards – in particular to determine the impact of the Council’s budget reductions</p> | <p>Environment Services has in place a robust performance management system in relation to service standards. This process will be maintained.</p> | <p>G Field</p> | <p>N/A</p> | <p>In Place</p> |
| <p>2. That the Environment Scrutiny Panel is consulted ahead of any Executive decision to reduce frontline environmental services as a result of further budget reductions and that the Executive Member for Streetscene Services and Transport is invited to attend relevant panel meetings</p> | <p>Consultation with OSB is included in the budget consultation process. The Executive Member would also welcome the opportunity to consult with the Environment Scrutiny Panel during the consultation period and attend other relevant panel meetings when invited, when such meetings are arranged so they do not clash with those of the Executive.</p> <p>The Executive Member would also welcome suggestions from Scrutiny as to their views on to the implementation of proposed cuts and as to where future cuts could be made</p> | <p>T Punton</p> | <p>N/A</p> | <p>On going as part of the Council’s budget setting process</p> |

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| <p>3. That, in the event of future service reductions, every effort is made to engage with the public/service users to publicise revised service arrangements and the reasons for such reductions, such as by highlighting the large costs associated with a neighbourhood clean up or a litter picking campaign</p> | <p>If service reductions take place then Publicity across the communities of Middlesbrough will be undertaken.</p> <p>The cost of the service provision will be highlighted as part of this publicity process.</p> | <p>G Field</p> | <p>N/A</p> | <p>When required</p> |